

DATA MAGIC COMPUTER SERVICES

DIAMOND



PACKAGE

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Diamond

Data Magic Computer Services knows innovation is the path to growth and success. That's why we work hard to help those we serve maintain a competitive edge through the effective use of innovative information technology solutions. We go above and beyond to help you make smart business decisions in regards to information technology, then we expertly manage your information technology to help you:

- **Minimize the risk of downtime**
- **Collaborate with others inside and outside of the office**
- **Stay safe against all types of cyber-attacks**
- **Operate more efficiently than ever before**

Our diamond package gives you everything you need to drive innovation at a flat-rate monthly fee. Our diamond package includes:

- Whitelisted patches and security updates, in order to ensure all patches and security updates have been thoroughly tested prior to installing.
- Anti-virus software that's run on a regular basis to detect and eliminate any potential threats that could otherwise end up quite costly.

- An anti-spyware and anti-malware software that keeps you protected against a multitude of threats online.
- Asset inventory to help you maintain detailed information on all servers and workstations, in order to stay on track for upgrades.
- Unlimited remote support for timely assistance with any questions, concerns.
- Unlimited phone support for personal assistance when you're in need of help for anything IT-related.
- Dedicated onsite technician at a discounted rate immediate and in-depth assistance with any technology issue.

In addition to adding a dedicated technician to your account, our remote and phone support is available for your staff 8:00AM – 5:00PM Monday to Friday, however, for an additional cost, we will maintain availability around-the-clock. Our diamond package is the right choice for those looking to drive innovation while feeling confident that their information technology is well-managed.

**Get ready to drive innovation more than you've ever imagined.
Contact us at (469) 635-5500 or send us an email at datamagic@datamagicinc.com
to find out more about our diamond package.**